Defense Supply Center Columbus

Taking the Lead in Land, Maritime and Missile Support

DLA Maritime Lead Center

upply Officer Department Head Course (SOD

April 25, 2002

Outline

- DLA Organization
- NIMS (National Inventory Management Strategy)
- Lead Center Weapon System Support
- Readiness
- Business Systems Modernization (BSM)
- Communication Tools
- Summary

DEFENSE LOGISTICS AGENCY
DLA Customer
Bill of Rights
What warfighters should expect and demand from DLA.
What DLA will do to meet our commitment to the warfighter.
1. RIGHT FOCUS: DLA will perform as an integral part of the warfighting team.
DLA will focus on warfighter needs by:
Supporting weapons systems readiness.
Providing exceptional customer service through a network of local support representatives and easy access via 1-888-DLA-CALL.
Projecting a forward presence in theater through the DLA Contingency Support Team, performance of logistics support and services and contingency contract administration.
Improving customer satisfaction by listening to the customer and making necessary changes in materiel management, contract management, and support services business processes.
2. RIGHT TIME: DLA will provide fast and reliable support to the warfighter.
DLA will be responsive to customer requirements by:
Improving Logistics Response Time continuously.
Making great support arrangements like Direct Vendor Delivery contracts.
Providing tailored logistics support like Premium and Dedicated Truck delivery services.
Filling back orders quickly.
3. RIGHT PRODUCT: DLA will provide the right items and services to the warfighter.
DLA will meet customer requirements by:
Ensuring product quality and conformance with customer specifications
Making sure the right items are available to the customer.
Minimizing and correcting discrepancies and their impact on the customer.
4. RIGHT PRICE: DLA will provide best value products and services.
DLA will serve the warfighter economically by:
Reducing infrastructure and its impact on customer price.
Minimizing customer price change.
Using excess and reusing disposal assets.
Buying smartly.
5. RIGHT MEASURES: DLA will use customer driven measures of success.
DLA will measure success in customer terms by:
Reviewing progress against corporate customer goals and operational objectives.
Using measures preferred by the customer.
Contracting for the right level of performance in services.
FLYER BY R. BRUCE ROSE, DSCC-WILD GRAPHIC ARTS

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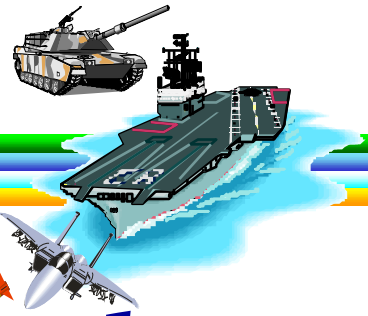
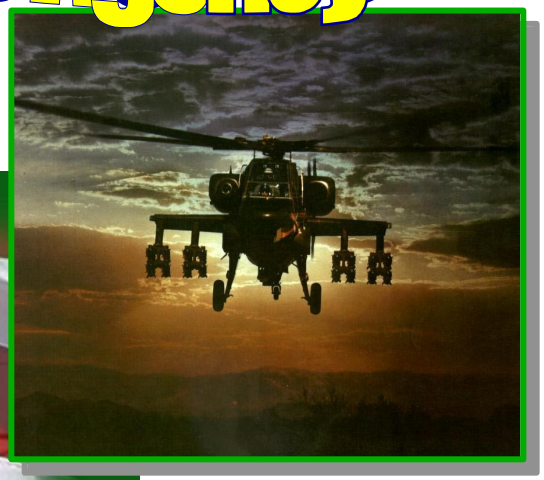


The Defense Logistics Agency



40th ANNIVERSARY 1961 – 2001

Our Organization

CINCs

USD (AT&L)

MILITARY SERVICE

CHAIRMAN JCS

DIRECTOR

COMMAND SERGEANT MAJOR

VICE DIRECTOR

EXECUTIVE DIRECTOR

SPECIAL STAFF

DLA SUPPORT SERVICES (DSS)

Human Resources (J-1)

LOGISTICS OPERATIONS (J-3)

INFORMATION OPERATIONS

FINANCIAL OPERATIONS (J-8)

DEFENSE DISTRIBUTION CENTER (DDC)

DLA INVENTORY CONTROL POINTS (DSC)

DEFENSE NATIONAL STOCKPILE CENTER (DNSC)

DEFENSE ENERGY SUPPORT CENTER (DESC)

DEFENSE REUTILIZATION & MARKETING SERVICES (DRMS)

DLA- PACIFIC & DLA- EUROPE (DLA-P/E)

DEFENSE LOGISTICS INFORMATION SERVICE (DLIS)

DOCUMENT AUTOMATION & PRODUCTION SERVICE (DAPS)

DEFENSE SUPPLY CENTER PHILADELPHIA (DSCP)

DEFENSE SUPPLY CENTER RICHMOND

DEFENSE SUPPLY CENTER COLUMBUS

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Taking the Lead in Land, Maritime and Missile Support

Defense Logistics Agency

Key Mission Statistics

- Over 1,400 Weapon Systems Supported (DSCs)
- $ 9.6B Inventory (DSCs)
- $12.8B Annual Sales (DSCs)
- $5B Annual Reutilizations/ Transfers/Donations (DRMS)
- $193M Annual Sales (DRMS)
- 24.6M Annual Receipts/ Issues ((DDC)
- $92.5B DoD Inventory

- Operation areas
  - Supply Management
    - Pharmaceuticals
    - Med/Surgical
    - Subsistence
    - Energy
    - Consumable spares
  - Procurement
  - DoD Distribution
  - DoD Log Information
  - Reutilization & Marketing
  - Stockpile

- DLA Field Organizations
  - Defense Supply Centers: DSCC, DSCP, DSCR, DESC
  - Defense Reutilization & Marketing Service
  - Defense Distribution Center
  - Defense National Stockpile Center
  - Defense Logistics Information Service
  - DLA Europe
  - DLA Pacific

DLA - An Integral Part of the Warfighting Team

WITH DLA

- 83% of Requisitions
- 90% of Repair Parts
- 100% of Fuel and Package Petro
- 100% of Clothing/Medical/Food
- 100% of Distribution

DON'T LEAVE HOME WITHOUT US!

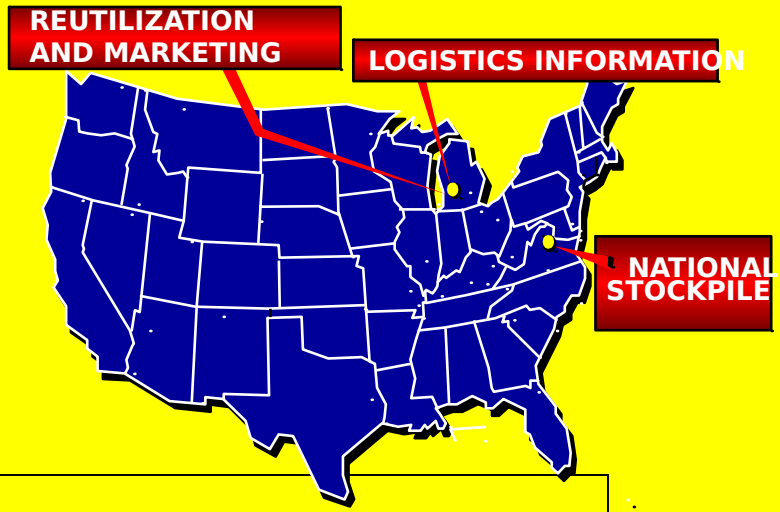
WITHOUT DLA

Defense Supply Center Columbus

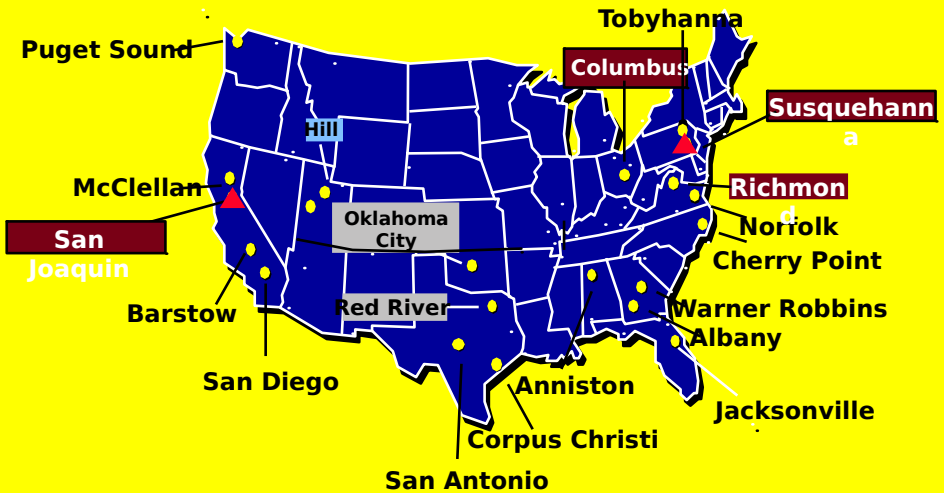
Our Global Reach . . .
Positioned in CONUS
To Provide Rapid Worldwide Response

DLA SUPPLY CENTERS

DLA SERVICE CENTERS



DISTRIBUTION DEPOTS



Located in all 50 States

Defense Supply Center Columbus

Our Global Reach . . . Positioned Overseas To Provide Rapid Worldwide Response

COL Allen Cleghorn

PACIFIC DISTRIBUTION CENTER . . .

DLA PACIFIC
OAHU, HAWAII
TAEGU, KOREA

EUROPEAN DISTRIBUTION CENTER . . . GERMERSHEIM, GE

DLA EUROPE
WIESBADEN, GE

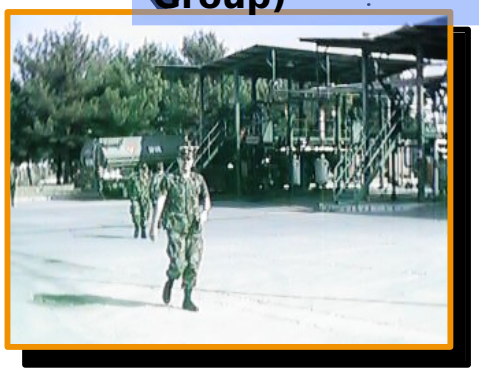
COL David Mintus

DLA-PACIFIC

Area of Responsibility - 2.5M sq mi including Alaska, Hawaii, Guam

Customers:

- Hawaii (CINCPAC/ Services)
- Korea (USFK/ CINCUNK)
- Japan (USFJ/III



DLA-EUROPE

Area of Responsibility- 13M sq mi

Customers

- Army (USAREUR, V Corps, SETAF, 21st TAACOM, 3d COSCOM)
- Navy (NAVEUR, SIXFLT, CTF SIX THREE, CONFAIRMED)
- Marines (MARFOREUR)
- Spec Ops Cmd EUR (10th SFG, Naval Warfare Units 2&3, 352nd Sec Ops Group)

Located In 28 Countries Around The World

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Taking the Lead in Land, Maritime and Missile Support

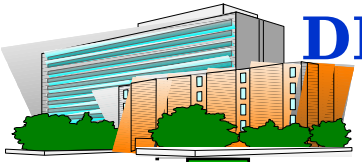
DLA Logistics Support Evolution

TRADITIONAL

Customer

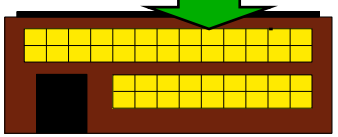
Requisition

Material



DLA ICP

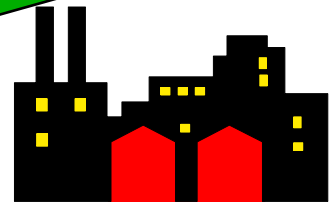
MRO



DLA Depot

Contract

Material



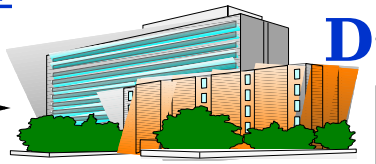
Vendors

DIRECT VENDOR DELIVERY

Customer

Requisition

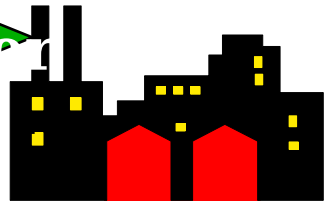
Material



DLA ICP

Against Long Term Co

Delivery Orde



Vendors

PRIME VENDOR

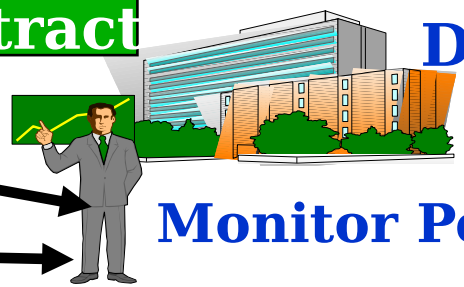
Customer

Order/Call In/Walk

Material

Prime Vendor

Contract



DLA ICP

Monitor Perform

DLA Corporate/Long Term Contracts with DVD

Features

- Long term contracts with OEMs for DVD
- Broad NSN coverage
- Weapon system focus
- Electronic ordering

Benefits

- Leveraged buying power
- Prices based on combined demand
- Improved responsiveness
- Increased reliability of support

"AAC H"

Improved Support for Navy Separator Devices

- Navy desired improved support for separator devices
- DSCC awarded LTC with DVD to Alfa Laval Separation
  - 1 base year with 9 option years
  - Spare/replacement parts for:
    - MIL-P-22088 Purifiers; Centrifugal Jet Fuel; Naval Shipboard Centrifugal Separators and Self-Cleaning Purifiers for Fuel & Lube Oil; MIL-P-24710 Purifiers; Solids-Ejecting (Self-Cleaning), Centrifugal, Fuel and Lube Oil; Heat Exchangers; Desalination Devices (Freshwater Generator); Self-cleaning Automatic Filters.
    - Covers 205 NSNs managed by DSCC
    - Additional NSNs under review: sole source items managed by DSCC, DSCP and DSCR
  - Delivery time frames in calendar days: IPG 1 –

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Taking the Lead in Land, Maritime and Missile Support

National Inventory Management Strategy (NIMS)

SUPPLY CHAIN OWNERSHIP

Consumable materiel support…

ALL customers…

ALL the way…

pierside, planeside, and foxhole…

Stock Positioning

Yokosuka Goals: 1. Expand DLA's Pacific Stock Positioning
2. Reduce Navy's Inventory Investment

- **Targeted FISC Yokosuka fast moving items:**
  - 12,000 line items/6 hits or more per year
  - Weekly DLA replenishment
  - Conduct quarterly reviews…adjust levels as necessary
- **Benefits:**
  - $12M reduction in Navy BP-28 investment
  - Optimize DOD distribution…3 to 5 seavans weekly
  - Customer focused metrics
- **Next Steps:**
  - Evaluate remaining FISC Yokosuka inventory
  - Complete SAMMS "End-to-end Supply Chain" SCR
  - Complete joint planning document that defines business rules

Key Metrics: NIS rate & Net Effectiveness at DDYJ Yokosuka

What DLA Has to Offer Summary

- 40 Years experience in Supply Chain Management for consumable materiel support to the Warfighter
- Surge and Sustainment Commitment
- DLA Contingency Support Teams; Readiness Support
- National leveraged buying power across weapons systems/ Military Services
- Recognized Government leader in EC/EDI
- Extensive warehouse/distribution network
- Innovative methods of support using world-class commercial practices
- Focused resources for tailored support
- Integration of Weapon Systems' Support Across the Services

Weapon System Support

Lead Center Concept

An ICP serving as the DLA single POC and DLA team leader at the program level for assigned weapon systems. Works closely with Service PMs and depot maintenance activities to resolve fleet wide readiness/supply support issues for DLA supported weapon systems.

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Taking the Lead in Land, Maritime and Missile Support

- Maritime Weapon Systems Group (M)
  - Readiness Support Unit (MC)
    - Weapon Systems Support Management Team (MCA)
    - Readiness WSSM & Supervisor (MCB)
      - Emergency Support Operations Center (ESOC) (MCBA)
      - Analytical Support Team (MCBB)
  - Surface Combatant Weapon Unit (MD)
    - Surface Combatant Team A (MDA)
      - Carrier Core Team (MDAA)
      - ALRE (MDAB)
    - Surface Combatant Team B (MDB)
      - Amphib/Cruis/Frig/Dest Team A (MDBA)
      - Amphib/Cruis/Frig/Dest Team B (MDBB)
  - Subsurface, Auxiliary, Small Craft Unit (ME)
    - Subsurface Team (MEA)
      - Strategic Subsurface Team (MEAA)
      - Subsurface Commodities Team (MEAB)
    - Auxiliary, Small Craft (MEB)
      - Auxiliary Small Craft Team (MEBA)
      - Contract Admin Team (MEBC)
    - Long Term & Corporate Contract (MEC)
    - Tailored Support Unit Team (MED)

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Taking the Lead in Land, Maritime and Missile Support

Weapon System Support Manager

(WSSM)

Primary Duties...

- **Focus DLA workforce on customer priorities and concerns**
- **Develop ILS Solutions**
- **Disseminate Configuration, Technical And Safety Issues Impacting Support**
- **Evaluate Weapon System Readiness Metrics**
- **Advise And Educate Customers On DLA Policy And Procedures**
- **Advocate Investment And Acquisition Strategies**
- **Represent DLA at Weapon System Meetings**

Focus on Readiness vs. Supply Availability (S/A)

Must Balance Agency Policies & Limitations with Service Program Mgr's Desires

Maritime Weapon System Support Managers (WSSMs)

LCDR Ronald Carr
WSSM Supervisor
(MC)

Rick Dennett
Avenger (JXN) and Osprey (JUN) WSDC
Ticonderoga Class CG 47 (WSDC EZN)
Arleigh Burke Class CG 51 (WSDC JDN)

John Cooper
Level A Systems & Combat Systems Equipment
Nimitz Class CVN (WSDC JAN)
Aircraft Launch & Recovery Equipment (ALRE) (WSDC 82N)

John O'Keefe
Level A Sys. & Communications & Surveillance Equip.
Avenger Class MCM (WSDC JXN)
Osprey Class MHC (WSDC JUN)

LCDR Derric Turner
Level A Systems
Nuclear Power Plants (WSDC 21N)
Seawolf Class SSN (WSDC JGN)

Shawn Cody
Level A Systems-Strategic Weapon Systems (WSDC 02N)
Ohio Class SSBN (Trident) (WSDC 23N)
Los Angeles Class SSN (WSDC EXN)

LCDR Doug Bowling
Readiness: CASREPs
(ESOCs/TYCOMs/AFLSC/PMO (ISIS))

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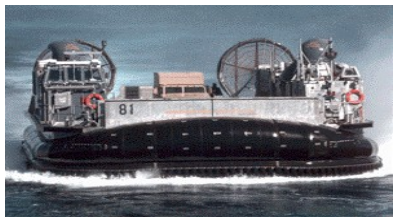
Taking the Lead in Land, Maritime and Missile Support

Weapon Systems Supported

				Total Numb
Level A	Nimitz Class CVNs & AC Launch & Recovery	Seawolf, Ohio & LA Class Submarines	Ticonderoga Class CGs & Arleigh Burke Class DDGs	12
Level B	 L C A C ‘	NATO Sea Sparrow	Airborne MCM’s	43
Level C	C I W S	25 mm Gun Systems	Submarine Antennas	303

YNN: Anti-Terrorism/ Force Protection

Total Maritime Weapon Systems

Level A Weapon Systems

	Weapon System	FY02 Average Supply Availability (S/A)
02N	Strategic Weapon Systems	94.0
21N	Nuclear Reactor Program	92.3
23N	Ohio Class SSBN (Trident)	90.8
82N	Aircraft Launch & Recovery Equipment (ALRE)	90.5
EXN	Los Angeles (SSN 668) Class	90.3
EZN	Ticonderoga (CG 47) Class	89.4
JAN	Nimitz (CVN 68) Class	89.3
JDN	Arleigh Burke (DDG 51) Class	89.1
JGN	Seawolf Class (SSN)	90.8
JUN	Osprey Class (MHC)	90.8
JXN	Avenger (MCM) Class	90.8
YNN	Anti-Terrorism/Force Protection (AT/FP)	89.3 (Nov01-Feb02)

Net Effectiveness

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Weapon System		Feb 02 Supply Availability (S/A)	
FBN	Spruance Class DD	Level B	90.7
JFN	Oliver Hazard Perry Class FFG	Level B	90.7
JKN	Wasp Class LHD	Level B	91.2
JLN	Tarawa Class LHA	Level B	91.1
JSN	Whidbey Island Class LSD	Level B	91.4
W5N	Austin Ship Class LPD	Level C	91.0

Net Effectiveness

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DLA Support To Ticonderoga Class CG 47 – WSDC EZN

	Unique	Common (All System
• NSNs Managed	4,002	162,419
• $ Inventory	$4.7M	$595.8M
• $ Contract Due Ins	$762K	$199.3M
• $ PRs in Process	$343K	$162.7M
• $ Sales (12 Months)	$2.4M	$908

Wholesale Supply Availability was 90.8% in Ma 02
It ranged from 88.0% to 91.2% over last 12 ns

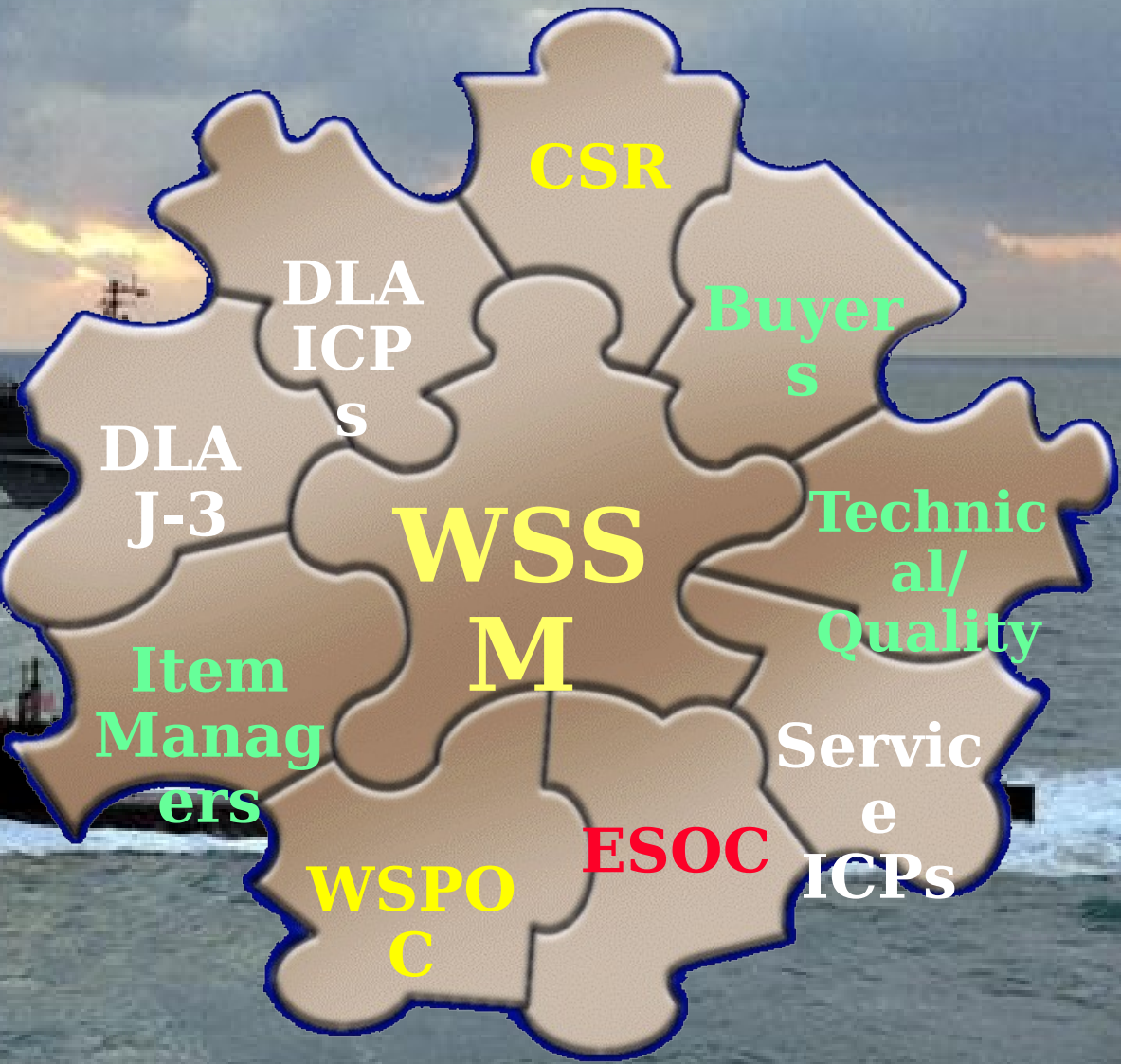
Sources: DORRA; WSDB for Supply Availability

Keeping The Pieces In Place

WSSM: SVC / PM POC for weapon system readiness issues

WSPOC: Non Lead Center ICP advocate

CSR: On site help for any issue



Readiness Issues

Operation Enduring Freedom (9GF): Maritime Support (Thru 08Apr02)

- Total after 20 Sep (15571 total)
  - 4022 IPG 1
  - 6971 IPG 2
  - 1747 IPG 3
- Delayed requisitions (1361 total)
  - 259 IPG 1
  - 887 IPG 2
  - 215 IPG 3
- Total Fill: 91.5

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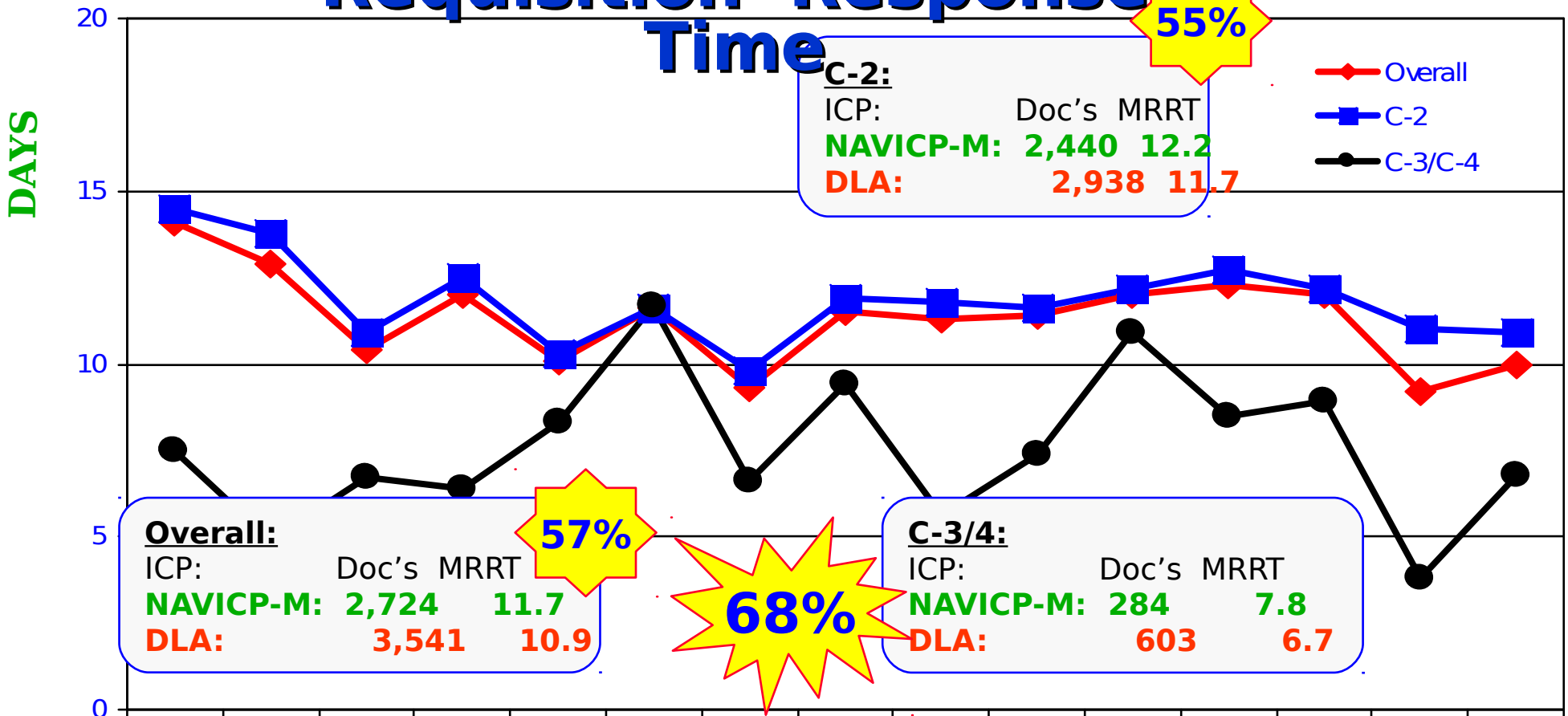
Taking the Lead in Land, Maritime and Missile Support

CASREP Mean Requisition Response Time



	D 00	J 01	F	M	A	M	J	J	A	S	O	N	D	J	F
Overall	14.1	12.9	10.4	12	10.1	11.6	9.3	11.5	11.3	11.4	12	12.3	12	9.2	10
C-2	14.5	13.8	10.9	12.5	10.3	11.6	9.8	11.9	11.8	11.6	12.2	12.7	12.2	11	10.9
C-3/C-4	7.5	4.9	6.7	6.4	8.3	11.7	6.6	9.4	5.6	7.4	10.9	8.5	8.9	3.8	6.8

Acquisition Advice Code H: DVD (Direct Vendor Delivery)

- Issue by Direct Shipment from Vendor
- Requisition IAW Procedures
- “Ship to” address per NAVTRANS guidance

MILSTRIP Revision Underway

PQDR/SDR

- Quality product…each & every time
- Recognize trends with d
- No Assumptions

Credit Card Buy-Arounds

- Record of Only 499/823 (61%) Navy CASREPS in February for DLA NSNs
- Data from NAVICP CASREP Database
- Configuration Management
- Quality and Technical Issues
  - Surplus Material
  - Material that did not meet DLA Quality Standards
- Towed Array Sonar
- Demand Capture

Defense Supply Center Columbus

Taking the Lead in Land, Maritime and Missile Support

Emergency Supply Operations Center (ESOC)

Customer Call Center

- First Point of Contact for All Product and Service Related Inquiries
- Order Entry and Status, Shipment Tracking, Asset Availability, Item Substitutability, Pricing, General Information
- 1 877 DLA CALL
- DSCC: DSN:850-1374

callcenter@dscc.dla.mil

- DSCR: DSN:695-4865

cuscallctr@dscr.dla.mil

- Provides Intensive Management of High Priority Customer Requirements
- Expedites, Lateral Support, Spot Buys, Inventory Locator Services

Online SAR: (For DSCR Only)

- www.supply.dla.mil/logistics/exchange/sarform.asp

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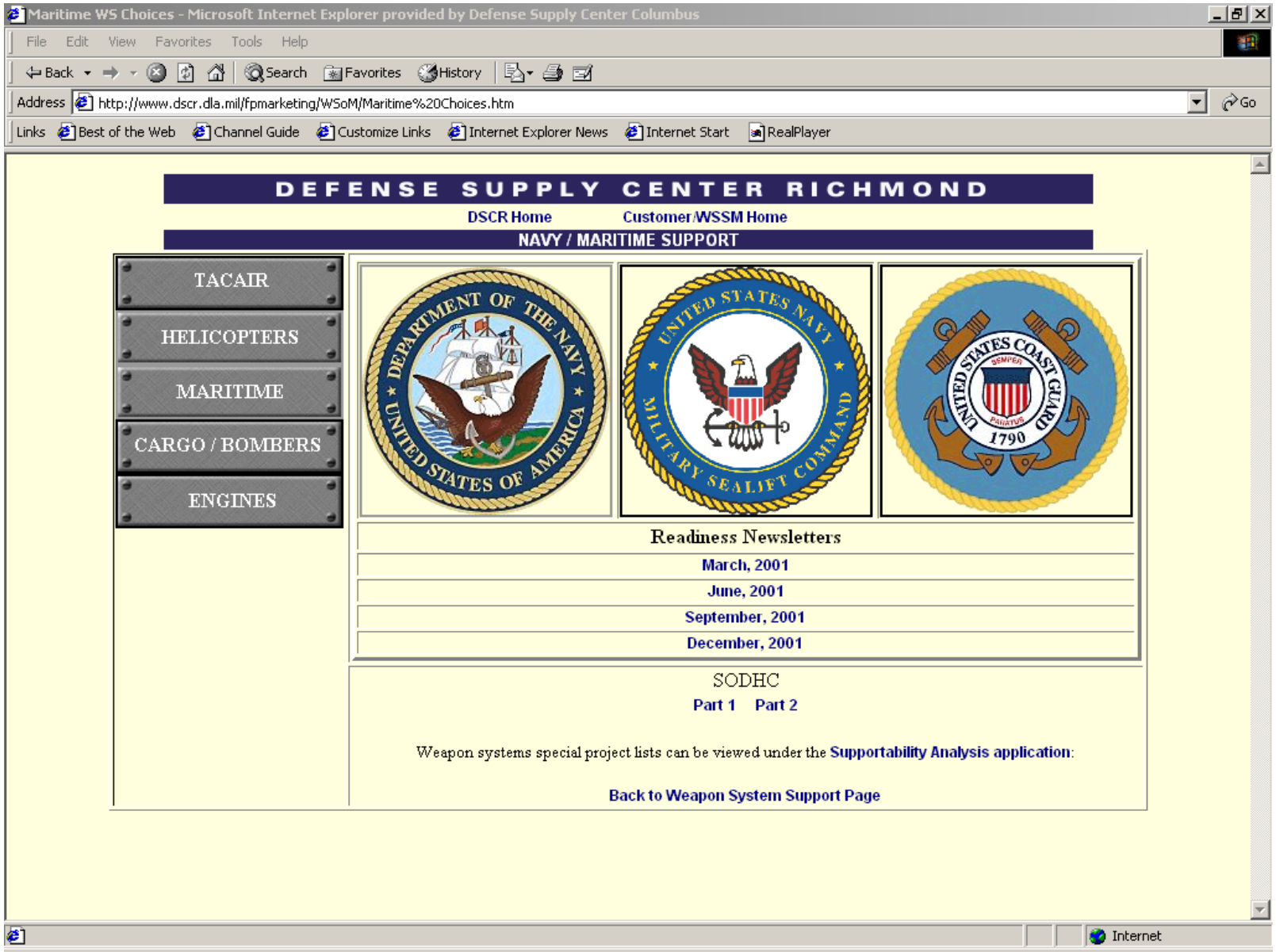
Communication Tools



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- Doing Business with DSCC
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- News/Events
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Site Help | What's New | Administrative Services | Library | Organization

Weather Status - Normal

[Call Center 24hr/day] [Point of Contact Listing]
[DSCC Solicitations] [DSCC Internet Bid Board System (DIBBS)]
[DoD Electronic Mall (EMALL) Information] [H2B Cure]
[Military Specifications & Drawings (MIL-SPECS)]
[Qualified Product List (QPL) / Qualified Manufacturers List (QML)]

DLA Small Business Program at DSCC | TKO Seminars | Freedom Of Information (FOIA) | Central Contractor Registration

Privacy and Security Notice **External Links Disclaimer**

Comments or Questions:webmaster@dscc.dla.mil
Toll Free Customer Support: 1-877-352-2255 (1-877-DLA-CALL)
The Defense Supply Center Columbus 3990 East Broad Street Columbus, Ohio 43216-5000

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- Customer Information
- Business Opportunities
- Environmental Products and Services
- Inside DSCR
- News & Events
- Comments
- SiteMap

DSCR MISSION
"To provide best value aviation weapon system and environmental logistics support to America's armed forces... on land and sea and in the air."

Attention DSCR Vendors:

Freedom of Information requests can now be submitted electronically.

Business Operations: Visit our new Product Center Site

Upcoming Events

DLA Aviation Logistics Conference

Quick Links

Annual Business Conference Handouts
Business Systems Modernization (BSM)
Defense Logistics Agency Links
Master Solicitation File
Procurement Gateway
Richmond Map Facility
WebCATS
Report Site Problems

DSCR Privacy and Security Notice

Section 508 Information

This is a Government Computer System

Done

Internet

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Defense Supply Center Philadelphia

...the Philadelphia Solution

700 Robbins Avenue
Philadelphia, PA 19111-5092

We are a Primary Level Field Activity of the Defense Logistics Agency.

DLA's Customer Support Network:
1-877-DLA-CALL

FIRSTGOV
Your First Click to the U.S. Government

CLOTHING & TEXTILES
GENERAL & INDUSTRIAL
MEDICAL-DMM OnLine
SUBSISTENCE

Vendor Opportunities
DSCP Interactive
DSCP Europe
DSCP Pacific
FMS (Multi-Nat'l Logistics)
Command & Staff
Points of Contact
Customer Support Reps
Government Sites
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Road Warriors' E-Mail

-- Our Vision --

To be the logistics partner to the warfighter by providing supplies and services world-wide when and where needed; enhanced readiness through focused logistics with a forward presence and a world-class workforce.

DSCP's Web Manager, Gordon Cunningham, can be reached at (215) 737-7787.

This page last revised 2/16/01. {508}

Distribution Depots - Microsoft Internet Explorer provided by DSCC

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DDC Distribution Sites

Albany	Europe	Pearl Harbor	San Joaquin
Anniston	Hill	Puget Sound	Susquehanna
Barstow	Jacksonville	Red River	Tobyhanna
Cherry Point	McClellan	Richmond	Warner Robins
Columbus	Norfolk	San Antonio	Yokosuka
Corpus Christi	Oklahoma City	San Diego	DDMA (Richmond)

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The DoD EMALL

www.emall.dla.mil

Why our customers shop DoD EMALL:

- **Buying** power in the customer's hands
- **Saving** administrative costs of local purchase
- **Shopping** at their convenience
- **Paying** by MILSTRIP or credit card
- **Building** and reusing shopping carts
- **Knowing** that prices are good and the contracting requirements are fulfilled.

Defense Supply Center Columbus

Taking the Lead in Land, Maritime and Missile Support

Available Info:

- Price
- Delivery
- Stock on-hand
- NSN and P/N
- Supplier
- Detailed specifications

DoD EMALL

Help Desk

Keyword Search Results in Table of Contents for Items Containing: sextant

Shopping Cart Summary	View Cart
Number of Items	Total Price
0	US$0.00
Update	

New Search In All Categories | Search Within Current Results | Search | Match any | Match all

Suppliers queried: 14. Responded: 14

Search results 1 through 15

WARNING: If you absolutely must have an NSN item, you should order an NSN item. When you order a manufacturer's part number, you are getting the manufacturer's commercial part which may or may not meet all of the technical requirements for the corresponding NSN.

JWOD = Mandatory Source for Government Users

UNICOR = Mandatory Source for Government Users

= Item has Material Safety Data Sheet

= Environmentally Preferred Product

Price | Sort Ascending | Sort Descending

Retrieve Next Set Of Results(Unsorted)

Cart	Price	NSN	Catalog Number	Mfgr Part No	Description	Qty	Supplier	Da Al
Add								

Cart	Price	NSN	Mfgr Part	Description	Qty	Supplier	Days ARO
ADD							
1	$225.31		CA1601	Davis Mark 25 Sextant, Navigational Instrument		Maryland Nautical	10
ADD							
1	$46.07	6605000928781		PELLICLE Assembly, Sextant	5	DSCR	

Customer Service Representatives (CSRs)

Location	CSR	Phone	Email
Norfolk	Pam Northern-Eley	757-396-8411	pamela_northern-eley@hq.dla.mil
	Tracy Fisher	757-444-5787 x365	fisherts@cnal.navy.mil
	Patsy Harris	757-836-1413	HarrisPG@hq.sublant.navy.mil
Jacksonville	Ray Newlon	904-542-2603	newlonra@navair.navy.mil
	Tom Coover	904-542-0733	cooverte@navair.navy.mil
San Diego	Jerry West	619-532-4337	jerry_l_west@sd.fisc.navy.mil
Puget Sound	Glen Paxton	360-476-0290	dpaxton@ddpwexc01.ddc.dla.mil
Yokosuka	Deborah Whitley	DSN: 243-6101	dwhitley@ddyjexch.ddc.dla.mil
Mechanicsburg	Chuck Freeman	717-605-7508	charles_freeman@icpmech.navy.mil
	Roxy Duncan	717-605-3053	rochelle_m_duncan@icpmech.navy.mil
Philadeplphia	Richard Buckman	215-697-5278	richard_buckman@icpphil.navy.mil

Business Systems Modernization (BSM)

BSM

BSM Overview

- Change current system(s) to meet current and future operational needs
- Support DoD Logistics and DLA Strategic Plans
- Support changing business rules
- Get rid of obsolete code and outdated/inflexible technology
- Gain real-time access to logistics data
- Lower maintenance costs, increasing reliability

We are re-engineering the business not just replacing SAMMS/DISMS

BSM Vision

Traditional

- Functional Requiremen
- Manager of "Supplies"
- Mobilize "via Inventory"
- Instantaneous Buys
- Stove-piped Systems
- "Build" Software

Re-Engineered

- Outcome Oriented
- Manager of "Suppliers"
- Mobilize "via Industry"
- Long-term Partnerships
- Open, yet Secure Architecture
- "Buy/Assemble" Software

Agile Infrastructure

"The adoption, within the DoD, of the best practices of the commercial market place, resulting in continuously improving logistics operations, cost savings/avoidance, and process cycle reductions."

The BSM Vision

DLA's mission-critical legacy systems are replaced with a new enterprise IT environment based on commercial-off-the-shelf (COTS) software

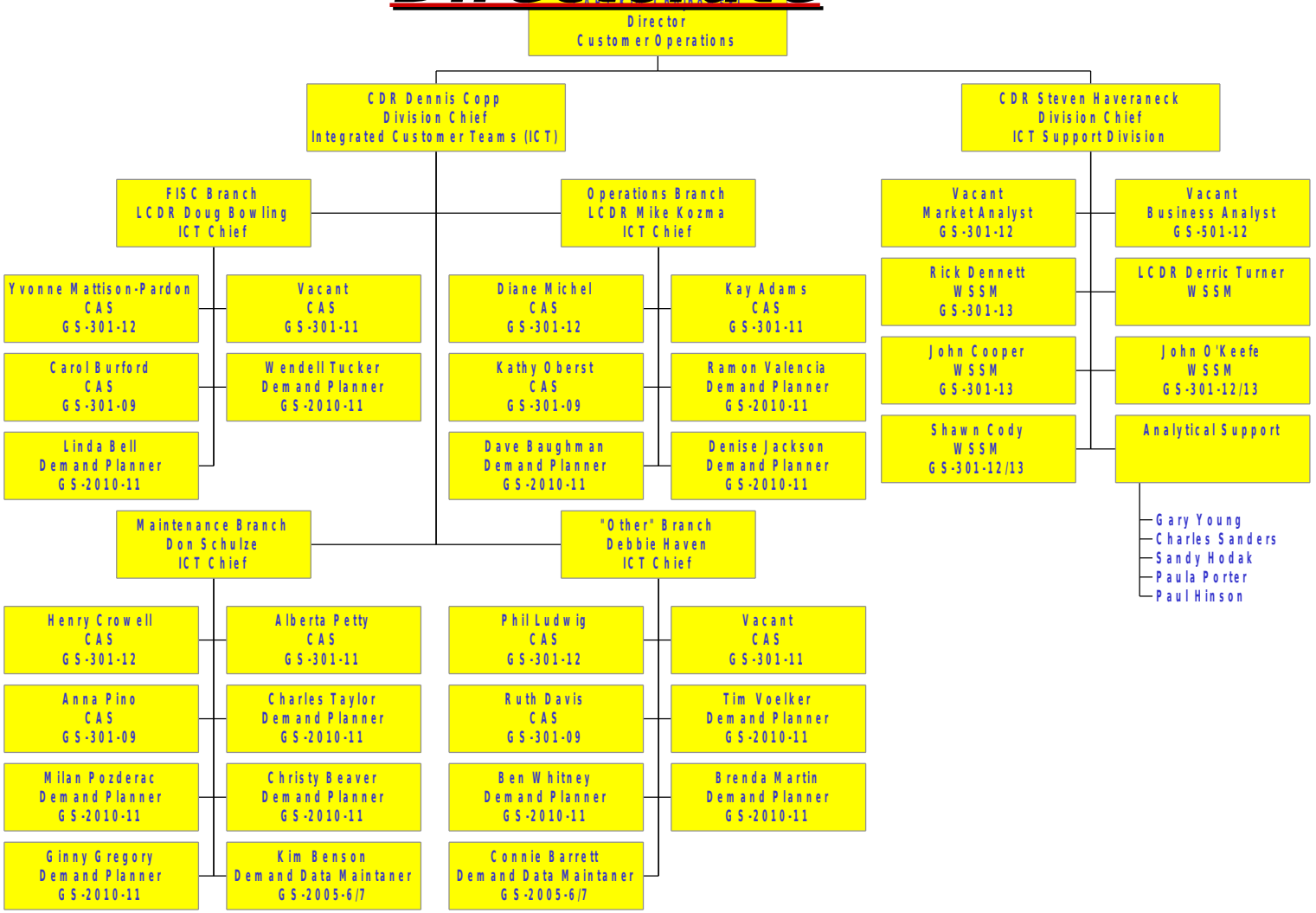
Business Systems Modernization (BSM)

Columbus	Philadelphia	Richmond
Maritime Applications Group (Carrier/Surface/Subsurface Group)	Subsistence (Garrison Feeding) Prime Vendor: SE Region	Product Center 5 Terminal lugs/in
Maritime Lead Center LM-2500	Medical-Fleet Prime Vendor Pharmaceutical/Medical/Surgical	Aviation Lead Helicopter sys (UH-1H, H-3, H-46, & H-53)
Support for Aviation Lead Center	C&T: BDU G&I: Support for Lead Center	

Defense Supply Center Columbus

Taking the Lead in Land, Maritime and Missile Support

Customer Operations Directorate



BSM Demand Forecasting Units (Integrated Customer Teams)

FISC Team

- FISC Puget Sound (N00406)
- FISC Yokosuka (N62649)
- FISC San Diego (N00244)
- FISC Pearl Harbor (N00604)
- FISC Norfolk (N00189)

Operations Team

- USS Dwight D Eisenhower
- USS Abraham Lincoln
- USS John C Stennis
- USS Nimitz
- USS George Washington

Maintenance Team

- SIMA Norfolk (V32770)
- TRF Kings Bay (N44466)
- NNSY (N00181)
- SRF Yokosuka (N62758)
- NAVIMAC PACNORWEST (N68438)

"Other" Team

- Over 5000 DODAACS
- $17M of $18M of annual sales for Army DODAACS

Summary…

- **Maritime Support is Our Business**
- **Focusing on Our Lead Center Responsibilities**
- **Building Innovative Support Strategies Through Partnersl**
- **Our #1 Measure of Success is Our Customer’s Success**